

Reception Team Member

As a member of the reception team you will be the face of the company so a happy, energetic and enthusiastic attitude is essential. You will be responsible for our campsite reception at events and be the main port of call for information and assistance to ensure our guests have the best possible experience.

Shifts between 8 -10 hours from midday Wednesday to midday Monday during the event with 6-7 events through the summer season.

Remuneration is between £10.50 and £12.50/hour depending on experience.

Access to a car or even a live-in vehicle is preferred but not essential.

Main responsibilities will include:

- Guest Check in
- Guest Site Induction
- Campsite Maintenance
- Answering customer queries and resolving issues
- Setting and maintaining a fun and friendly atmosphere around reception

The qualities we are looking for include:

- Excellent customer service
- Ability to work in a fast paced high pressure environment
- The ability to field complaints and solve problems, creating positive outcomes
- Willingness to work across the country on back to back weekends during the summer
- Fun and enthusiastic with experience in customer service or working in the events industry
- Ability to adapt to working at music festivals, sporting events and private corporate events
- Enjoy outdoor work & lifestyle

Other benefits include:

- Food allowance
- Travel allowance
- Accommodation if required
- Tickets to the events and festivals you work at*

Applications including C.V. by e-mail to sam@greenyurts.co.uk

*There may be instances where we are unable to provide a ticket to private or corporate events